Advisory for Indian Small and Medium Enterprises (SMEs) doing/interested in doing business with South African companies

The information contained in this advisory is meant to serve as broad guidance that could be observed by Indian companies as safeguard against possibility of any trade disputes. It does not substitute, in any way, the Company's own actions or responsibilities in this regard. Following list of DOs and DON'Ts are suggested for the benefit of Indian companies interested in doing business with South African companies.

DOs

- i. Indian companies are advised to check the credibility of the South African Company before initiating a trade transaction. Representatives of Department of Trade, Industry and Competition, Govt of South Africa are based at High Commission of South Africa in Delhi, and Consulate General of South Africa in Mumbai and their details are available at http://www.thedtic.gov.za/foreign-economic-representatives/. Indian companies can approach them to make enquiries and to verify the details and credibility of South African companies before making a business decision or a monetary transaction. Many a times complaints are also registered online against fraud companies by other affected parties;
- ii. Before signing a contract, obtain a copy of the Certificate of Registration of the South African importer/exporter with 'Companies and Intellectual Property Commission', verify the same on their website, https://www.bizportal.gov.za/. Please ensure that the certificate is not edited to insert details of the fraudulent;
- iii. Indian companies should insist on the copies of the passport/national identity card issued by South African Government, of the representatives of the South African company with whom the Indian Company is interacting. This would help to track down the defaulting South African Party in case they go absconding; if in doubt, ask the Mission to do verification of the individual/s;
- iv. Site visits may be considered for large transactions. Take photos of the company and the factory during such visit; Check whether products are produced by the company and whether the packages belong to the target company; Ask your freight agent to verify the supplier's business through their local partner and seek their opinion on the business's legitimacy.
- v. Payment with Letter of Credit (L/C) is recommended, especially when the contract object is of a high value; alternatively, both the parties should operate through 'Bank guarantee' route. There have been instances where the importer had delayed payment due on shipping of goods under the pretext of delayed banking procedure for transfer such that the consignment reached the South African Port even as due payment was not made by the importer. Such situation can lead to demurrage and detention charges which would be at the behest of the exporter and hence the need of relying on LC, as a standard template.
- vi. Contracts entered with South African companies need to have arbitration clause and proof of existence (company registration document). In case of imports, the Indian company in consultation with the South African company could include a clause in the contract which provides for release of LC only after verification of quality and quantity of goods by an internationally accredited inspection agency at destination port;

- vii. Quality / Quantity of any product to be imported from South Africa to be physically certified by the Indian company either by visiting South Africa or by appointing an agency.
- viii. Physical inspection of the goods to be carried out by the importing company at the point of loading in South Africa would act as an added safeguard;
- ix. Exporters or importers for a particular commodity or service can also be accessed by sending trade queries to the High Commission of India, Pretoria and the Consulate General of India in Johannesburg, Capetown and Durban.
- x. Check the e-mail id of the dealing foreign company, whether South Africa-based or third county-based, every time a correspondence is made. For fund transfer, Indian Company must ensure that its bank account is properly communicated to the foreign company through different modes of communications (fax, courier) and not through e-mail only. SMS could provide additional check; See that the email is the legitimate company e-mail. Beware of Gmail addresses; Check whether the seller is registered with the correct phone number and physical address in their telephone directory or local directory assistance service.
- xi. For export of any product from India, the Indian exporter must ensure that all the procedural formalities as per South African rules and regulations are carried out. If any Pre-Shipment Inspection (PSI) is required to be carried out by any South African Government-authorised agency and the relevant certificate needs to be submitted for clearance of the cargo at any South African port that must be obtained before the vessel leaves Indian port. Otherwise the shipment may get stuck at the South African port and the Indian exporter may accumulate demurrage.
- xii. Check the list of South African Companies involved in trade disputes or frauds with Indian companies which is attached herewith as Annexure.

DON'Ts

- i. Transacting with any company from a B2B platform would require additional safeguards. Some B2B sites offer products at unrealistically lower rates which act as an attraction. These websites could be avoided unless one has clearly identified the owners and other relevant details of such websites.
- ii. Advance payment through bank transfer may be discouraged; unless the credibility of the supplier is proved beyond reasonable doubt. Aim to never transfer money directly into a seller's account unless you have an established relationship with them or otherwise trust the seller. Rather choose a more secure payment option.
- iii. Never trust email / Whatsapp communications while confirming bank details. Always supplement it with communication through fax/courier; look at the company name and account name, this should be the same.
- iv. Do not release balance payment if not satisfied with the quality and quantity of the product. Letter of Credit should be opened with the provision of honoring it on inspection of inbound cargo at the Indian port and not on placement of Bill of Lading only. If B/L placement is the norm, presence of a Company representative from South African Company may be insisted upon at the time of inspection of the cargo at the Indian port, especially, if the bulk or value of the consignment is large.
- v. Be cautious when the seller asks for additional payments are due for shipping / demurage, do not pay for such;

- vi. Do not rush into an agreement with anyone;
- vii. Whatsapp is the most commonly used mode of communication by the fraudsters. This mode of communication should be avoided for business purposes. South African companies generally do not use Whatsapp for business communication.
- viii. Avoid communicating on free email ids like gmail, hotmail, yahoo etc. All reputed companies have e-mail addresses of their employees on company domains. Always interact on domain email addresses.

[DISCLAIMER: The above information is only suggestive in nature and High Commission of India shall not be deemed responsible for any legal disputes arising out of it.]

List of South African companies with suspected / fraudulent credentials and involved in frauds / disputes with Indian companies

SMITHSA GROUP PTY LTD

Address: 19 Voobaai Cres, voorbaai, Mossel Bay, 6500, Western Cape, Rebublic of South Africa. Company Rejistration Number: 2018/398942/07

Contact number: +27 679234020. Contact Person: Mr. Thomas Elliot. E-Mail: info.simthsagroup@gmail.com

Javema Import Export Pty Ltd

8 Brigid RD Elfindale Capetown, 7945 South Africa

Contact number: +27-630629685

E-Mail: javemaimportexportgptyltd@gmail.com

GREEN COMFORT AGRICULTURAL PROJECTS PTY LTD

http://gc-ap.co.za/aboutus.html

Contact number: +27 6321566-638 / +27631404139.

Email- greencomfortpaperdi@gmail.com

Pagelo

Contact person: Didier Laimpa

Sales Manager

https://web.facebook.com/Didierlaimpa Contact number: +276 3191 7514

E-Mail: sales@pageglo.com / pagegloltd@gmail.com

www.pageglo.com

PAGE GLOBAL (PTY) LTD

21 Sellick Street, Cannon Hill, Uitenhage, Port Elizabeth Eastern Cape, 6229, South Africa

SMITHBANKS INVESTMENT PTY LTD

Contact persons: SMITH TEMBENG NDI, / LUNGELWA PORITIA MHLEKWA,

Herald street, Gasfontein Pretoria East Gauteng, - 0186

E-mail: mhlekwalungelwams@gmail.com

Mr. Achimas Carlson

Block 21A, 373 Milner Street, Waterkloof, Pretoria, 0145

Contact number: +27764846260

Mr. Abah Lawrence

Contact number: +27 815226415

E-mail: smithbanksinvestment@gmail.com

AFRICAN EXPORTERS AND IMPORTERS (AFREXPIMP) PTY LTD

58 FIELD STREET, DURBAN, 4001, REPUBLIC OF SOUTH AFRICA.

HEAD OFFICE AND ADMINISTRATIVE OFFICE

199 WIT STREET, PORT NOLLOTH, 8280, REPUBLIC OF SOUTH AFRICA.

Contact number: +27 78357 6582

E-mail: africanexportersimporters@hotmail.com / sales@africanexportersimporters.co.za /

<u>info@africanexportersimporters.co.za</u> www.africanexportersimporters.co.za

MAHALA GLOBAL PAPERS (PTY) LTD

NO: 24 NICOLYNE AVENUE, RUITERHOF, RANDBURG, GAUTENG 2194

REPUBLIC OF SOUTH AFRICA Contact number: +27676428617

E-mail: sales@mahalaglobalpapers.co.za / mahalaglobalpapers@gmail.com

DASS COMMUNICATION AND PROJECTS CC

Corner Simonds and Marshall Streets, Johannesburg 2001, South Africa

Contact number: +27717397788

Fax: + 27832591110

Commercial Manager: Mr FRANKLIN MASUMBE

Mega Group Holdings

2nd Floor, 476 King's Hwy Lynnwood Pretoria, 0081, South Africa.

Contact number: +27 814 107 778
Email: sales@megagroupholdings.com
www.megagroupholdings.com
Contact person: Mrs. Yasmine Jones

Malawana Holdings Internaitonal (Pty) Ltd

15 3rd Street Melville

Johannesburg, South Africa Contact number: +27 11 036 3082 www.malawanatradinginternational.com

Email: sales@malawanatradinginternational.com

Contact person: Selby Ndyebo

Bocom Group Enterprise

11 Abattoir street, Maleberry, Western Cape, 7300, South Africa Telephone(+27) (0) 73-031-5267 www.bocomgroupenterprise.co.za

GLO Import & Export (Pty) Ltd

252 Koos Dela Ray Street Pretoria, South Africa

Contact person: Mr. Glen Malvin Contact number: +27 78 834 2104

FOREVER READY TRADING PTY LTD

Address: 2 Voorloper Crescent Mossdustria Mossel Bay 6510 Western Cape South Africa

Contact number: +27 21 813 6024 | Cell: +27 68 155 0220

www.foreverreadytrading.com

Email: <u>sales@foreverreadytrading.com</u> <u>foreverreadytradingptyltd@gmail.com</u>

Garth Holding Pty Ltd

Address: 1st Ave Wesdene, Johannesburg Gauteng 2092-South Africa

Telephone: (+27)833153804, Fax: (+27)833153808 Contact person: Gavin Grayson (Sales Manager)

Email sales@garthholdings.com

BH HOLDING (PTY) LTD

Contact numbers: +27 67 238 5914 / +27 67 238 5914

Contact person: Dave Harrison Email: harrison@bhhptyltd.co.za

www. bhhptyltd.co.za

Address: 98 Intersite Ave, Umgeni Business Park, Durban, 4001. South Africa

PAGE GLOBAL (PTY) LTD

21 Sellick Street, Cannon Hill, Uitenhage, Port Elizabeth, Eastern Cape, 6229. South Africa

Contact person: Didier Laimpa | Sales Manager

https://web.facebook.com/Didierlaimpa Contact number: +276 3191 7514

Email: sales@pageglo.com / pagegloltd@gmail.com

www.pageglo.com

Valet BPH Enterprise Pty Ltd

Contact person: Mr. Hlompo Monyane Contact Number: +27792497785

Alcatras Pty Ltd

Montague Park Business Estate, Plattekloof Rd, Montague Gardens, Cape Town, 7441

Tel: +27633334438

Contact person: Mr. Raymond

KWEZI & DHARMA EXPORTERS

Address: Cochrane Avenue, Epping Industria 1 Epping, Cape Town, Western Cape, 7460.

www.kwezidharmaexporters.com

email: info@kwezidharmaexporters.com

EPLAN COMMERCIAL (PTY) LTD

5 Kaplan Charleston Hill Paarl, Western Cape Province , South Africa

Tel:+27(0)789148900

E-mail: info@eplancommercial.co.za/info.eplan1@gmail.com

www.eplancommercial.co.za CEO:.GUVAI SAMUEL MWOSHI

Managing Director: BOLELANG TIMOTHY

EMACO PLC

414 Pickwick Rd, Western, Cape, South Africa.

Contact person: Mr. Jones Tel: +27 74 658 6478

email: emacoplctrading@gmail.com

HANSKI COMPANY PTY LTD

23 Greenway Ridge, Florin Road 1745 Johannesburg, Gauteng SA, 10 ALOE STREET, FORT GALE, EASTERN CAPE, SOUTH AFRICA

Tel: + 27832295726

Contact person: Mr. Sunil / Mr. Ikov Viktor Sales Manager

email: hanskicompanypty@gmail.com

J and Sharp Holdings Pty Ltd

139 Van dalen Road Ruimsig, Roodeport Johannesburg Gauteng 1724

Tel:+27110274410 / +27784464618 Email: exports@jandsharpholding.com

www.jandsharpholdings.net

Final Point Commodities (PTY) Ltd

290, Koewi Clote Street, Springbok 8490

Mr. Charles Swift

www.Finalpointcommodities.co.za

E mail: Finalpointcommodities@gmail.com / info@finalpointcommodities.co.za

Tel: +27 781128161, +27 75 296 3871

Globalventures

Sales Manager: Mr. Thanto Bernard

Unit F Cirteck House, 14 Stibitz Street, Westlake 7945 Cape Town. South Africa

Tel: +27839466682

Email: globalventureg@gmail.com

GSC CAM COMPANY LTD

729 Eastbank Avenue, Eastbank, Alexandra

Tel: +27 61 4412503

Email: globalservices018@gmail.com

HBK WHOLESALERS PTY LTD

Email id: hbkwholesalersptytld@gmail.com

Contact number: +27 60 445 9190 , +27 81 001 1741

JJC Paper Supplies

30 BRIDGE RD, BISHOP LAVIS, CAPE TOWN

Tel: +27 655838122

Email: jjc.papersupplies@gmail.com

www.jjcpapersupplies.co.za Contact: Mr. Johan Isaac

INTERCONTINENTAL SALES PTY LTD

4 Federale Mynbou street, Kuruman, Northern Cape Province, South Africa

Tel: + 2763 886 3990

PLAN MULTIPLE COMMODITIES PTY LTD

55 Scott street, Upington, Northern Cape Province, South Africa

Tel: + 2778 637 4415

Amarachi Paper Distributors

51 High Street 31 Trentbridge, Berea North

Contact Person: Richard Muvirimi www.amarachicopypapers.com www.amarachicopypapers.co.za

Tel: +27848840255

Email: sales@amarachicopypapers.com

Amendi International (Ptv) Ltd

7 SAFFIER CRESCENT, TAMSUI INDUSTRIA, GEORGE, EASTERN CAPE, 6529.

Contact Person Name - Cordelia Tel: +27 785423525

Africourse Trading & Investment.

321 Church Street, Mayfair, 2092

Alpha Mega Supply Group

Mr. Sannah Tumelo, 91 Newton Road, Meadowdale, Germiston, Gauteng, 1614, Tel: +27 11 083 5471 / +27 60 555 7841/ +27 78 072 9996 / +27 732 740 308 Email: alphamegasupply@gmail.com/sales@alphamegasupplygroup.co.za www.alphamegasupplygroup.co.za

B2 Zebra Trading

21 Coronation Road, Sandhurst, Johannesburg 2070 Tel: +27 781 658 609 / +27 760 572 000, Email: be2zebragroup@gmail.com

Buzz Holdings

25 Coronation road, Sandton, 2196, Johannesburg, Email: sales@buzholdings.com
Tel: +27 781 630 306 / +27 635 223308

Champion Distributors Pty Ltd

No. 1/3 Frans Ventures Street Cnr of Eitemal Street, Florida Ext1, 1709, Johannesburg Contact: Mr. Ahlum Saib & Mr. Roy Sheldon.

Dacoasta Verity

Mr. Henry Govender
23 Wellinton Road, Parktown, Johannesburg
Tel: +27 71 547 9912 / +27 633 011 602
Email: dacoastatrading@gmail.com / firstfirmtrading@gmail.com
www.dacoastaverity.co.za

E-Pro Trading CC

Mr. Andrew Rushton

105 Central Park street, Houghton, Johannesburg, 2198, Gauteng

Tel: +27 11 219 7080 / +27 634 690 446

Email: info@eprotrading.com / sales@eprotrading.com / supplies@eprotrading.com

www.eprotrading.com

Gaolatlhe Trading Enterprise

7 Maraisburg road, Roodepoort, Johannesburg, 1709

Pagelons Enterprise, 167 Main Road, Newlands, Randburg, 2092

Email: cecile@gaolatlhetradingent.co.za / gaolatlhetrading@gmail.com billing@gaolatlhetradingent.co.za

General Heavy Metal Sales

Mr. Joshua Muthanyi

20 Schonland Avenue Emalahleni, Witbank, Mpumalanga, 1034

Tel: +27 (63) 567-8971 / +27 (63) 567-8971

Email: sales@ghmsssa.com / info@ghmsssa.com

Great B2B Trading Company

80 Rivonia Boulevard, Edenburg, Sandton, Gauteng, 2128

Tel: +27 784 963 297

Email: greatb2b.tradingcompany@gmail.com

www.greatb2btrading.com

H to H Investment

Kruger Street And Human Street, Krugersdorp, Gauteng, 1740

Tel: +27-734-147-815

email: htoh8629303@gmail.com / info@htohinvestments.com

www.htohinvestments.com

Herbal Health Point

Benmore Gardens, Grayston Drive & Benmore Road, Johannesburg, 2196 www.herbalhealthpoint.com

Email: purchase@herbalhealthpoint.com / info@herbalhealthpoint.com

Tel: +27 63 318 9350 , +27 744 389 230

Kashyap Ink Trading

Mr. Barun Singh

Unit 2-8, Ingwe Road, Sebenza, Edenvale, Johannesburg, 1609

Tel: +27 11 038 8693, +27 78 937 0879, +27 11 452 3011

Email: barun@kashyap.co.za / Info@kashyap.co.za

Krweza Global Solutions Pty Ltd Mokolo Trading Pty Ltd

Mr. Richard Van

28 Main Street, Southgate, Johannesburg

Leapfrog Market Agency (Pty) Ltd

Mr. Brian

http://lmafruit.co.za

Email: brian@Imafruit.co.za

Tel: +27 63 430 7301

Lechoba Medical Technologies (Pty) Ltd

62 Metropolitan Street, Highveld Extension 47, Centurion, 0157, Gauteng

Mcallister Travel Agency

Ms. Ofiwang Favourite Sepotokele, 342 A Kubu street, Zone 3, Meadowlands, Soweto, 1852 Email: omphile380@gmail.com / ofiwang@mcallister-travel.co.za / accounts@mcallister-travel.co.za / ofiwang@mcallister-travel.co.za / ofiwang@mcallister-travel.co.za / ofiwang@mcallister-travel.co.za / accounts@mcallister-travel.co.za / <a href="mailto:accounts@mcallister-tr

Tel: +27 83 7373 165 / +27 11 074 7429 / +27 81 0434 607

MSA Group Fruits & Agricultural Products

35 Biccard Street, Braamfontein, Johannesburg Email: msagroupptyltd2018@gmail.com / contact@msagroupptyltd.com Tel: +27 65 681 6760 / +27 11 039 5756

NJ Distributors (Pty) Ltd

Mr. Samuel Solomon

21 Jones Road, Jet Park, Boksburg, Gauteng, 1459

email: njdistributorsptyltd@gmail.com

Tel: +27 780 645 840.

Nuts & Grains Africa Trading

No. 4 Constantia Kloof, Ext 28, Johannesburg, 2000, 50 Constantia Boulevard, Qadrum Office Park Ground Floor Building

Tel: +27 11 072 3252 / +27 780 016 413

Mr. Charles Kalala Export Director / Mr. William Thabo

Premier Trading CC

Mr. Ian Milne & Mr. Dave Edwards.

Samtass Hardware Distributors CC

Mr. Ahmed Fyzoo

14 Jacaranda Street, Unit 16 Dirk Smit Industries Park, Hennopark, Centurion

Tel: +27 12 653 7668, +27 82 873 9670

Email: samtass@vodamail.co.za

Taaccess Medical

Mr. Gerhardus De Beer

36 William Street, Wilkoppies, Klerksdorp, 2571, North West Province,

Email: sales@taaccessmedical.com / taaccesstrading.ptyltd@gmail.com

Templeton & Qzack

Mr. Abdullah Paruk

Email: Kathy@oceanicbonded.co.za zrp@mwebbiz.co.za

Tel: +27 17 678 821, +27 73 178 6071

TKC Investment Services Pty Ltd

93 Juta Street, Braamfontein, Johannesburg, Gauteng, 2001,

Tel: +27 78 830 3572

Email: sales@tkcinvestmentservices.co.za

Mr. Mark Right (Sales Manager)

Toldos International Trade

Mr. Moses Heeden

171 Sadie Road, Roodepoort, Johannesburg, Gauteng

Tel: +27 748 470 802

Email: infotoldostnttrade@gmail.com / / sales@toldosinttrade.com

www. toldoesinttrade.com/1729

Zurimark (Pty) Ltd

Mr. Reza Moosa

57 Neilsen Drive, Blairgowrie, Johannesburg, 2193

Tel: +27 74 530 8415

Email: safcodrc@gmail.com

HAYCA GROUPS TRADINGS

CORNER HORNEY AND STADIUM ROAD, KIMBERLEY,

NORTHERN CAPE,8301

Contact person: Mr. Steven Raymond van Wyk

Tel: + 27 71 724 9043

email: haycagroups.tradeltd@gmail.com

ITHUBA CREDIT CORPORATION

Contact person: Mr.JEAN BAPTISTE BILALA

Address: LEVEL 3 ICON BUILDING, CORNER HANS STRYDOM AND LOWER LONG STREET, CAPE TOWN, WESTERN CAPE, 8000

ITHUBA PROPERTY INVESTMENT

Address:34 D FARMERS FOLLY, LYNNWOOD, PRETORIA, GAUTENG, 0081 Mr.JEAN BAPTISTE BILALA

Contact numbers: +1 6145922418 / Whatsapp+1 3309341380